

**THE INFLUENCE OF COMMUNICATION AND LEADERSHIP  
TO THE PERFORMANCE OF EMPLOYEE AT ORTHOPAEDIC HOSPITAL  
PROF.DR.R. SOEHARSO OF SURAKARTA**

**THESIS**

**Submitted as Partial Fulfilment of the Requirement  
For Getting Master of Management Graduate Program  
Masters of Hospital Management**



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**MASTER OF HOSPITAL MANAGEMENT  
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**2014**

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### THE INFLUENCE OF COMUNICATION AND LEADERSHIP TO THE PERFORMANCE OF EMPLOYEE AT ORTHOPAEDIC HOSPITAL PROF. DR. SOEHARSO OF SURAKARTA

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PROF.DR.R. SOEHARSO OF SURAKARTA**

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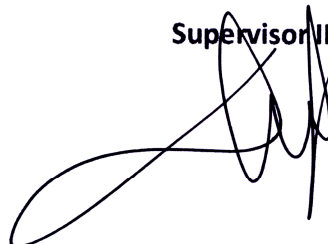
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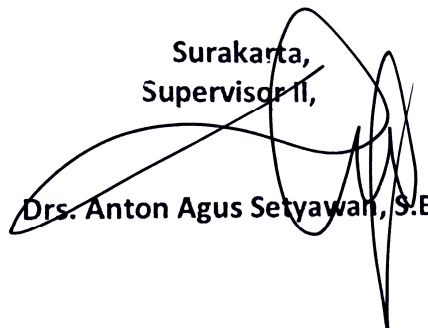
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## **MOTTO**

In fact, there is amenity after difficulty -  
**(QS. Al Insyirah: 5)**

You have to endure caterpillars if you want to see  
butterflies -  
**(Antoine De Saint)**

## **DEDICATION**

Each of the ideas contained in this paper sheets are part of Allah SWT guidance to the author and to the lord of the Prophet Muhammad. The writer dedicate this paper to:

1. Beloved father and mother as well as my extended family, thank you for your compassion and sacrifice.
2. Friends who have always encouraged me, so the writer can complete the study so far.
3. People who will read this paper.



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بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

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The writer realizes that this research paper is far from being perfect because of her limited capability. Thus, revision, suggestion, and criticism are welcomed for the perfection of this work. The writer wishes this research paper would be useful and helpful to readers.

***WASSALAMU'ALAIKUM WR.WB.***

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## **ABSTRACT**

### **THE INFLUENCE OF COMMUNICATION AND LEADERSHIP TO THE PERFORMANCE OF EMPLOYEE AT ORTHOPAEDIC HOSPITAL PROF.DR.R. SOEHARSO OF SURAKARTA**

The purpose of this study is analysing influence communication on performance, leadership on performance and communication, and leadership on performance of employee at the Orthopaedic Hospital of Prof.Dr.R. Soeharso of Surakarta.

This research is quantitative, by taking samples at Prof.DR.R. Soeharso of Orthopaedic at Jl. A. Yani, Pabelan, Kartasura, Surakarta, Central Java, Indonesia, 57162. The study population and sample as many as 664 employees were taken by 70 employees. The technique of collecting data using questionnaires. The data analysis technique used is multiple linear regression analysis.

The results obtained showed that Communications positive and significant effect on employee performance at Orthopaedic hospital Prof.Dr.R. Soeharso of Surakarta. Leadership positive and significant effect on employee performance at Orthopaedic hospital Prof.Dr.R. Soeharso of Surakarta. Communication and Leadership positive and significant effect on employee performance at Orthopaedic hospital Prof.Dr.R. Soeharso of Surakarta.

*Keywords : Communication, Leadership and Performance of Employee.*

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